

## Terms and Conditions

The following Terms and Conditions apply to all bookings made on this website. We kindly ask that you take a moment to read them prior to making a Booking.

In these Terms and Conditions the following definitions apply:

<b>“Company” or “we”</b>	means Bridge of Orchy Hotel Management.
<b>“Booking”</b>	means the booking for accommodation, functions and/or any other services or items made with us.
<b>“Contract”</b>	means the Booking and these Terms, and any other terms and conditions stated to apply to the Booking.
<b>“Hotel”</b>	means the premises for which your Booking is made.
<b>“Terms”</b>	means these terms and conditions.
<b>“Website”</b>	means <a href="http://www.bridgeoforchy.co.uk">www.bridgeoforchy.co.uk</a>
<b>“VAT”</b>	means value added tax.

### 1. Bookings

All Bookings at the Hotel are subject to these Terms.

At the time of booking we will take your credit/debit card details and you authorise the use of this card for any sums that become owing to us. We shall also have the right to require full payment in advance at the time of booking. No Booking shall be treated as confirmed until the payment/deposit described in this paragraph have been provided.

### 2. Charges

The prices displayed on the Websites are per night per room on a Bed and Breakfast basis including VAT.

Multiple Occupancy Supplement:

- Additional Adult £40
- Additional child (3yrs to 12yrs) £20
- Child under 3yrs free of charge.

We have a limited family rooms available, please contact Hotel directly for more information.

### 3. Check-in/ Check-out Requirements

In the interests of security and to prevent fraud, at the time of check-in, guests may be required to confirm their identity by providing their booking reference; their passport/identity card/driving licence and a valid credit or debit card which will be swiped in the presence of the card holder. If guests are travelling from outside the UK, Ireland or any country in the Commonwealth we are also obliged by law to require guests to provide the number and place of issue of your passport/identity card and details of their next destination. These records will be kept for at least 12 months and may be disclosed or made available for inspection by any police officer or as otherwise required by applicable law in connection with the prevention or investigation of crime. The information above may be requested for each member of your party over the age of 16 and we reserve the right to refuse entry to persons who cannot provide the information set out above.

**Check in** is from 3pm until 10pm. All rooms that have been prepaid at the time of booking will be held until 10pm on the scheduled day of arrival unless otherwise agreed directly with the Hotel. Any non-secured reservation will be held until 4.00 p.m. on the day of arrival at which time we will be entitled to re-let the room, unless the guest has notified the hotel of a late arrival.



## **10. Getting here**

**Bridge of Orchy Hotel  
Bridge of Orchy  
Argyll  
PA36 4AD**

*If you have any travel enquiry, please contact us directly on: [info@bridgeoforchy.co.uk](mailto:info@bridgeoforchy.co.uk) or +44 (0)1838 400 208.*

## **11. Parking**

Free of charge parking is available for all our guests.

## **12. Damage**

We reserve the right and you hereby authorise us to charge your credit or debit card for any damage incurred to your room or the Hotel during your stay (including without limitation specialist cleaning) or for any items that are missing when you leave.

## **13. Force Majeure**

The Company accepts no liability and will not pay any compensation where the performance of its obligations is prevented or affected directly or indirectly by or as a result of force majeure or any circumstances beyond its reasonable control including, but not limited to, flood, earthquake, extreme adverse weather conditions, natural disasters, other acts of God, acts of terrorism, fire or failure of electric power, gas, water, or other utility service, plant machinery, computers, vehicles or any collapse of building structures.